

28 December 2008

Dear Practitioner

2009 Discovery Health Rate for Allied Health Professionals

Discovery Health is committed to private healthcare in South Africa, striving to ensure that it remains affordable and sustainable. We are therefore engaging with the Profession at every level to resolve issues of common concern while balancing the needs of the various stakeholders.

We want to thank you for supporting our commitment to providing sustainable and affordable healthcare which benefits the profession as well as the healthcare industry, allowing access to private healthcare for an increasing number of people.

Increased remuneration in 2009

The Department of Health has announced a final 10.7% increase for the 2009 RPL. We will increase the Discovery Health Rate for your profession by **10.7% as of 1 January 2009**. A list of all the relevant codes and rates is attached to this letter.

Claims billed at the Discovery Health Rate

We refund you directly for claims billed at the Discovery Health Rate, within the Discovery Health administered member's available benefits.

Some healthcare professionals choose to charge their patients what they regard to be a suitably higher fee for their services. We fully support this approach through the Medical Savings Account and other consumer-focused mechanisms. Claims billed higher than the Discovery Health Rate will be paid to the member at a rate determined by their plan type and available benefits. The member is then responsible for settling the claim with the healthcare professional.

We will publish the 2009 Guide to the Discovery Health Rate

The Discovery Health Rates will be published on our website, www.discovery.co.za by 1 January 2009.

We will continue to work with the profession for a better healthcare industry

We recognise the challenges facing healthcare professionals. We confirm our commitment to working closely with you and your profession to continue to enhance the benefits we provide to our members, your patients, and to ensure the constant growth of the healthcare system. We look forward to having a successful partnership with you in 2009.

Contact us

If you have any questions about the management of your claims, please email us at healthpartners@discovery.co.za

Regards



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Strategic Risk Management