

PROSANO TARIFFS 2012 (ProVider, ProClassic and ProElite Options)

Iso Leso is proud to announce that the Preferred Network Agreement with Pro Sano Medical Scheme will continue in 2012. Iso Leso will be administering all Pro Sano optical benefits for the ProVider, ProClassic and ProElite options. Please note that lens enhancements can no longer be claimed from the frame benefit. Lens enhancements must be claimed, providing there are funds available, from the member's savings portion.

In order to keep the benefit structure simple for providers, Iso Leso has advised Pro Sano that its matrix should be implemented. However, since these changes have taken place during the current benefit cycle, Iso Leso will be administering and clearing the claims and payments will be made by Pro Sano.

SPECIAL UPGRADES TO PRO SANO CONTRACT (See below)

1. The Pro Sano matrix has to be implemented in order to receive direct payment. The frame benefit can no longer be utilized for lens enhancements.
2. Any frame excess and/or lens enhancements that exceed the optical benefit on the matrix can be claimed from the member's savings if available.
3. The savings component is subject to a 10% discount off the normal private tariff and will be deducted by Pro Sano before payment is made to the practice. If no savings are available, the patient should pay the practice directly.
4. The lens benefit covers clear prescription generic lenses only (see specified codes on matrix) *with no co-payment*. Tints, coatings and lens upgrades will be covered from savings, providing there are funds available. Practices can confirm the savings balance by contacting the Pro Sano call centre directly on 0860 002 035.
5. A comprehensive consultation including tonometry will be reimbursed at the specified code and tariff only.

Administration notes

- To confirm optical benefits as per the matrix below, please call the Iso Leso Call Centre on 0860 10 30 50/60.
- If patients wish to confirm if there are funds in their savings to cover the excess, this must be done by calling the Pro Sano Call Centre on 0860 002 035. This is not a guarantee, but a confirmation.
- All claims (including the excess to be paid from savings) are to be submitted to the Iso Leso offices and can be done via HealthBridge, DHS, fax, courier or post.
- Please use the following DHS codes: QEDI 155P; Mediswitch SGPS0000.
- Remittance advices will be sent to the practices from Pro Sano.
- All claims queries can be made through the Iso Leso Call Centre.

- The invoice must include the full claim so that the excess to be covered by the patient's savings can be sent directly to Pro Sano.
- For claims made prior to 1 June 2009, please contact the Pro Sano call centre.
- **Please note that claims older than 4 months from the date of service will not be accepted.**

We trust that our providers will make us proud and stick to the rules of this managed care contract. This is a vote of confidence in our network's ability to deliver meaningful, cost effective solutions to the healthcare industry.

ISO LESO MANAGED CARE VISION MATRIX FOR PRO SANO 2012

SPECTACLES				
Benefit Required	Code	ProVider	ProClassic	ProElite
Vision Examination (includes Tonometry)	11001	R 330	R 330	R 330
Single Vision Lenses (Standard and Surfaced)	70011/80011 70021/80021	R 180	R 180	R 180
Bifocal Lenses	70712/80812	R 495	R 495	R 495
Multifocal Lenses	75012/85012	R 750	R 750	R 750
Lens Enhancements	All SAOA lens codes other than the above codes	To be paid from savings	To be paid from savings	To be paid from savings
Frame	40501	R 500	R 650	R 1 000
CONTACT LENSES				
Vision Examination (Includes Tonometry)	11001	R 330	R 330	R 330
Contact Lens Materials	SAOA Contact Lens Codes	R 1050	R 1350	R 1650